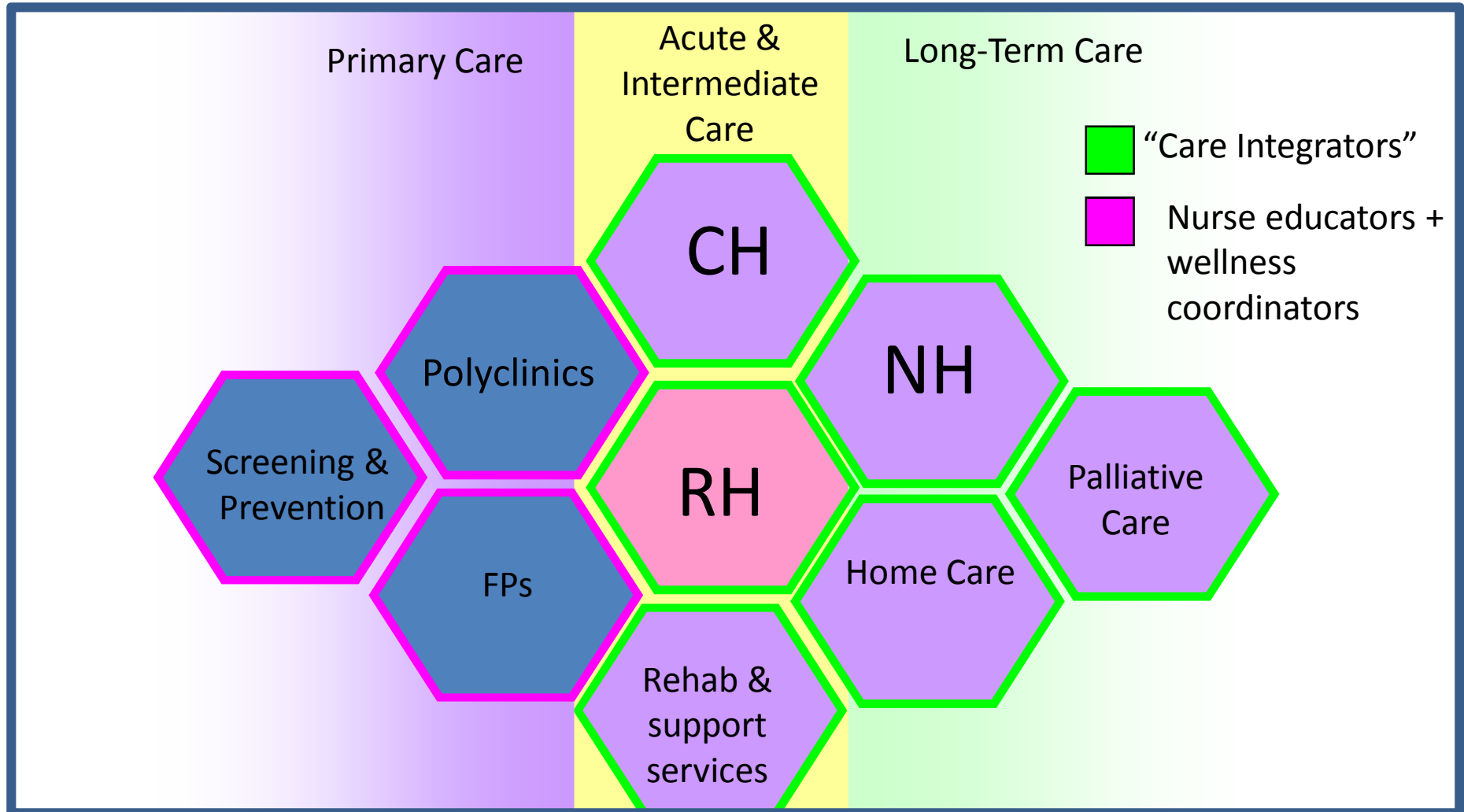


SYSTEMS OF INTEGRATED CARE



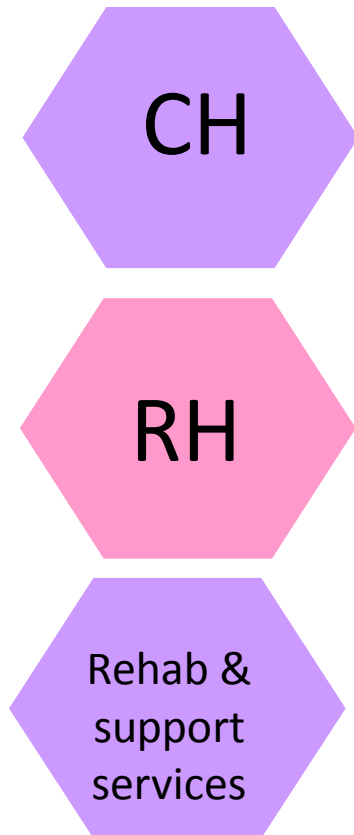
Workshop 1: Benefit Opportunities in Acute & Step Down Care

Workshop 2: Benefit Opportunities in Care Coordination & Chronic/Long-term Care

Workshop 3: Illness Prevention – Screening & Other Primary Care Interventions

Workshop 4: Secondary Data Use – Incorporating Informatics into Quality Improvement Cycle

Workshop 1: Benefit Opportunities in Acute & Step Down Care



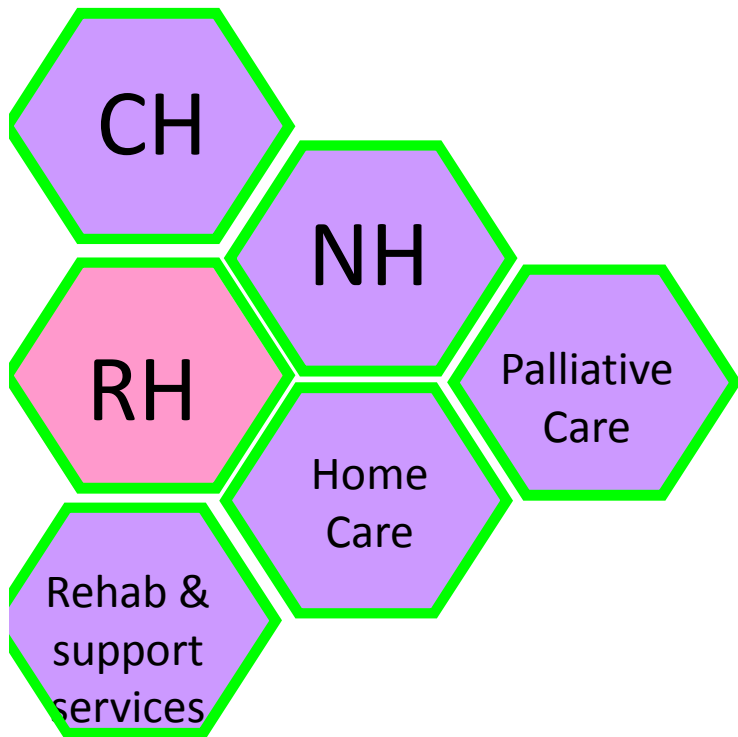
Safe, seamless transition from acute to sub-acute & step-down care

- Appropriateness of referrals & ensuring efficient allocation, acceptance
- Robust handover process - sufficient information to continue care
- Avoiding return-admissions to acute care

Metrics

- Reduction in 'Total' Length of stay – RH LOS + CH LOS
- Reduction in % of return admissions to acute care

Workshop 2: Benefit Opportunities in Care Coordination & Chronic/Long-term Care




Active Planning & Scheduling for Patients with Long-term Conditions

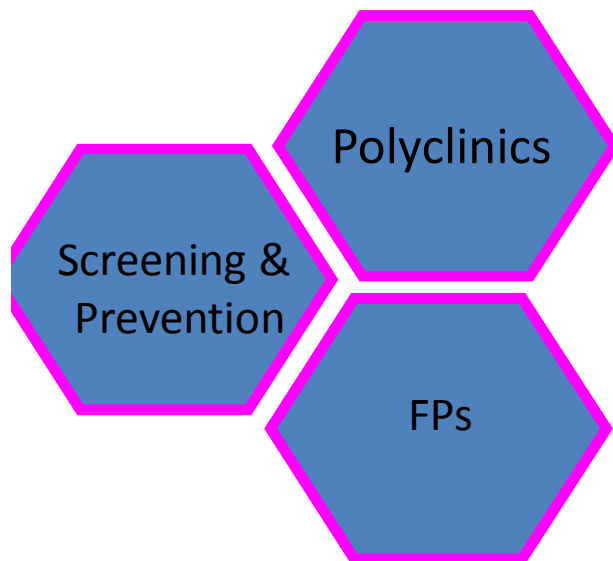
- Multiple specialty, GP follow-up for same/related conditions
- Visibility of key indicators across care settings (i.e. HbA1c, LDL, Creatinine)
- Multiple prescriptions from various care settings

Metrics

- Reduction in no-shows, lost-to-follow-up
- Improvement in key outcome indicators

Workshop 3: Illness Prevention – Screening & Other Primary Care Interventions

 Nurse educators + wellness coordinators



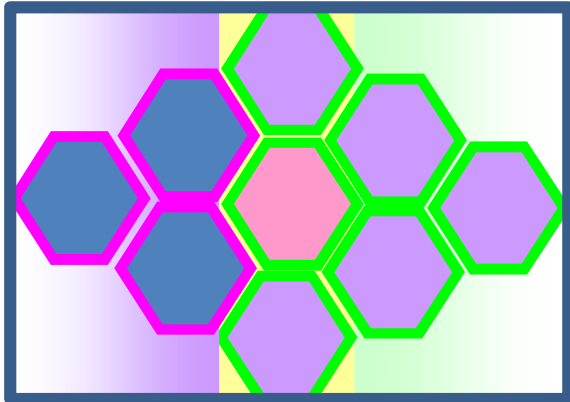
Supporting Primary & Secondary Prevention

- Strengthening the primary care provider-patient relationship
- Going beyond the 'school health book'
- Follow-up after screening event (+ve or pre-disease i.e. IGT)
- Facilitating risk assessment (glycemic control, ACT, CVD risk etc.)

Metrics

- % of patients with appropriate post-screening follow-up

Workshop 4: Secondary Data-Use



Asking patient-centered questions about care

- Who/where are the patients ?
 - With a specific condition, risk profile
 - On a drug/form of therapy
 - Demonstrating certain health seeking behavior
- What happens over-time ?
 - Outcome in a different care setting
(Repeat admission, visit, mortality)
- Clarify relationships
 - Provider-patient relationships
(Provider-provider relationships)

THANK YOU