

FAQ for Open Call for Cloud Computing Proposals

1. What is the main purpose and objectives of this open call?

Ans: The objectives of this Open Call are to:

- a. To support innovative and interesting projects that will help achieve the following strategic objectives :
 - i. Enable infocomm infrastructure development for iN2015 vertical clusters (such as digital media, life sciences, manufacturing, financial services, retail & tourism, education, & government).
 - ii. Support specific lighthouse projects which illustrate and promote the user of the infrastructure in the iN2015 verticals.
 - iii. Establish Singapore as a Shared Services Hub.
 - iv. Enable local users, especially SMEs, to exploit SaaS for HR, finance, IT & other admin functions.
 - v. Support infocomm capability development.
- b. Promote usage of Cloud Computing in Singapore.

2. Who can participate?

Ans: Eligible participants are as follows:

- Government Agencies and Organisations (listed under www.gov.sg)
- Institutes of Higher Learning (IHLs) and Research Institutes (RIs)
- Singapore-registered companies

3. Is there any specific area IDA is interested in?

Ans: IDA is looking at projects of the following nature:

- Government Agencies with projects that have bursty compute and storage requirements.
- Research, testing or staging projects that can make use of grid/cloud computing
- Strategic projects supported by Government Agencies.
- Projects from industry that are 'First of its kind' and trials that can showcase grid/cloud adoption.
- Projects from start-ups that meet the objectives of the call.

However, IDA is not limited to these areas and will consider others, if they meet IDA's strategic objectives.

4. What level of support would I receive?

Ans: Depending on the impact and scope of the project, selected projects will be supported in terms of in terms of utilized compute and storage resources based on the approved duration and quantum of cloud services (compute core-hours and storage GB-months) from one of the National Grid Service Providers. The funding will not be in the form of cash. The levels of support are as follow:

- Selected projects from "Government Agencies and Organisations" will be given 100% support.
- Co-payment support will be given to other selected projects, i.e., IDA provides 50% support, while the remaining 50% needs to be paid by the successful applicant at the prevailing compute and storage resources rates.

5. Which grid/cloud computing provider can I use?

Ans: Support from the Open Call will be limited to the participating Cloud Service Providers listed below, determined by IDA:

- Alatum
- nGrid
- PTC Systems
- Amazon Web Services
- Savvis

6. Can I register if my company is not in the ICT business?

Ans: All companies and organisations are welcome to apply to the open call if they are keen to conduct research and/or develop potential applications using cloud computing.

7. Can I withdraw my submission?

Ans: Please send your request to withdraw your application to IDA_Grid@gov.sg