

21 April 2006

Mr Sean Slattery
Vice-President, Regulatory & Interconnect Strategy
Singapore Telecommunications Ltd

Dear Mr Slattery,

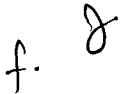
CONFIRMATION OF EXEMPTION ON SINGTEL'S NEW INTERNATIONAL TELEPHONE SERVICE ("ITS") – SINGTEL'S PREPAID CALLBACK SERVICE

We refer to your letter of 28 March 2006 on the above.

- 2 IDA has assessed SingTel's request for confirmation that the exemption granted to SingTel under the Telecommunications (Exemption from Dominant Licensee Provisions in Telecom Competition Code 2005 — International Telephone Services) Notification 2005 (the "ITS Notification") in relation to the Retail International Telephone Services market may be applied to its new product offering known as "Prepaid Callback" service.
- 3 IDA notes that SingTel's new Prepaid Callback service is a retail ITS available to all retail customers. It is targeted at mobile customers on free-incoming call plans to save on airtime when making overseas calls, and they will enjoy low rates similar to that for prepaid international calling cards. There are already similar products in the market offered by other service providers.
- 4 Given the above, IDA hereby confirms that the new SingTel Prepaid Callback service is a product within the Residential Retail International Telephone Services market and will be subject to the same exemption granted under the ITS Notification. For the avoidance of doubt, SingTel's Prepaid Callback service shall be exempted from the following Dominant Licensee obligations:
 - (a) subsection 4.4.1(a)(i), (a)(ii) and (b) (Services for Which a Dominant Licensee Must File Tariffs);
 - (b) subsection 4.5 (Duty to Publish Tariffs); and
 - (c) subsection 4.6 (Duty to Provide Service Consistent with Effective Tariffs).

- 5 In accordance with IDA's direction to SingTel dated 12 April 2003 and the ITS Notification, the exemption for SingTel's Prepaid Callback service shall take effect on the date of publication of IDA's notice in the Gazette.

Yours sincerely,

A handwritten signature in black ink, appearing to be 'f. J'.

Andrew Haire
Assistant Director-General (Telecoms)
TY/CM