

## **FOREWORD**

The advancement in both the fixed and wireless communication technology have brought about an entire suite of new services and applications that enable end users to be contactable via various means in almost anywhere and at anytime. To achieve the above, an often-overlooked resource, the number resource, is used to uniquely identify and differentiate the end users.

In view of the increasing demand and sophistication of such services and applications, IDA recognises the need to inform and update the industry of existing number resource assignment policies and procedures. Through this manual, IDA aims to facilitate the application process and helps to foster the understanding of applicants on the approach and policy adopted by IDA.

This manual, consisting of twelve chapters, describes the national numbering scheme and provides information on the number management activities including allocation policies and application procedures.

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