

11 USE OF THE ‘*’ AND ‘#’ KEYS

11.1 General

- 11.1.1 Apart from digits ‘0’ to ‘9’ on the keypads of the current tone dialling telephones, there are two remaining dial buttons ‘*’ and ‘#’. These keys are presently widely used in paging services and for the activation and deactivation of various value-added services such as call transfer, call waiting etc.
- 11.1.2 The use of these codes for value added services should be switch-based. These codes should terminate at the local switches (or nearest switches in the case of Radio Network) connected to the subscriber unit and should not be passed from one switch to another. In other words, instructions initiated by these codes are to be executed at the local switch level (or nearest switch in the case of Radio Network).
- 11.1.3 The use of such codes should not cause conflict to the National Numbering Plan including the PSTN/Mobile/Paging number ranges.
- 11.1.4 IDA reserves the right to review the use of # and * keys as and when it deems appropriate.