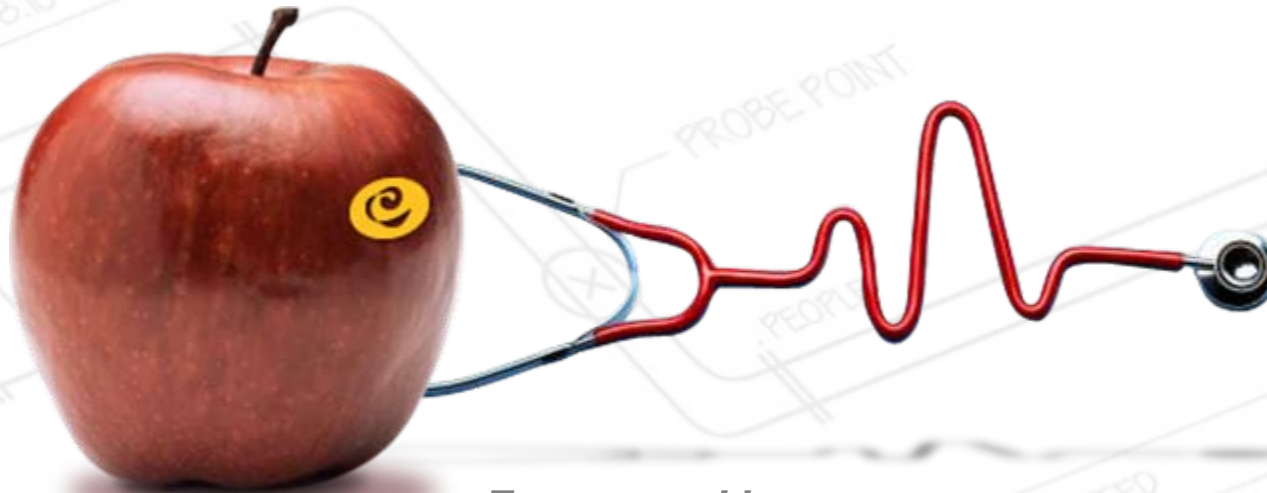


# PREVENTIVE MEDICINE: Your Best IT Healthcare



*Empowered by:*

**Ecquaria Healthcare:**  
Delighting Patients, Delighting Clinicians

**Mr Quah Cheng Hai**

Director of Professional Services  
Ecquaria Technologies

[www.ecquaria.com](http://www.ecquaria.com)

# Ecquaria's Global and Diverse Customer Base

## Global



## Governments Ministries & Agencies



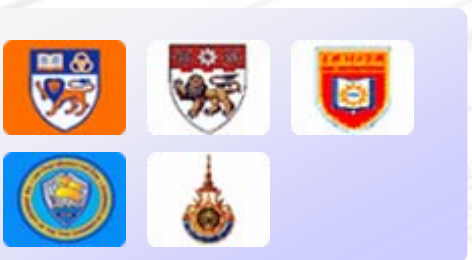
## Healthcare & Life Sciences



## Entertainment



## Education



## Others



## Transforming Healthcare Delivery



➔ Your Lifecycle Journey in an e-Record



➔ Preventive Medicine – Your Best IT Healthcare



➔ Ecquaria SOP™ IT Backbone- Your Single Integrated Platform for Large-scale Process-Oriented Implementations



➔ Empowering a Fully Service-Oriented Healthcare Ecosystem

Proudly Powered by:

|                      |                                      |
|----------------------|--------------------------------------|
| <b>Ecquaria SOP™</b> | Ecquaria Service-Oriented Platform™  |
| <b>Ecquaria SCF™</b> | Ecquaria Service Covenant Framework™ |

# Empowering: Award-winning National Healthcare Programmes



## ➤ Enabling EMRX:

– Seamless Patients' Clinical Data Flow within and across medical institutions

## ➤ Achieve Lifelong Medical & Dental E-Record



Student Health Assessment Programme & Integrated Dental Electronic Assessment for Students



Top Healthcare Award 2006



Special Mention 2007



Life Sciences



# Empowering: Early Detection, Early Diagnosis For Pre-emptive Action

## Outpatient Information System (OIS)

Maps the processes of appointment scheduling, patient registrations, queue management and accounting & billing. Provides integrated scheduling of appointments and resources across all Service Stations and Points-of-Care.

### Appointment

- Appointment Diary at-a-glance
- Intelligent Appointment Diary

### Registration

- Streamlined Registration

### Queue

- Pre-Queue Scanning
- Queue Prioritization
- Waiting Time Monitoring
- Pre-emptive Notification

### Payment

- Integrated Accounting and Billing



## Clinical Information System (CIS)

Designed primarily for doctors/ nurses providing treatment. Provides doctors with a structured and guided process and template for proper consultation management.. Facilitates the query of patient details and records data capture for diagnosis and test results.

### Care Plan Management

- Prescribed treatment templates
- SOAP, ICD
- Diagnosis & Decision-making
- Reason for Referral

### Queue Management

- Pre-Queue Scanning
- Queue Prioritisation
- Waiting Time Monitoring
- Pre-emptive Notification

### Electronic Medical/ Dental Record

- Quick Text, Applets
- Graphical Body Charting Tools
- Odontograms
- Proactive Alerts
- Treatment Summary

### Real-time Operations & Management Reporting

- Capture and tracking of KPIs  
> Eg. Patient waiting time, Treatment time etc.

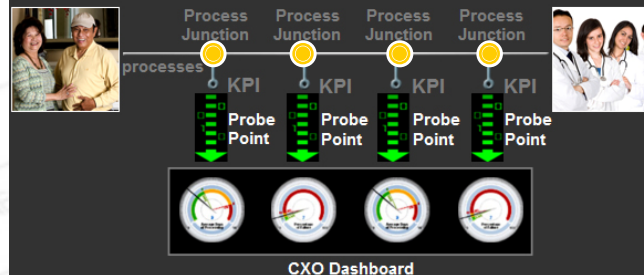
## Delighting Patients

- Reduced Waiting Time
- Speedy Registration & Payment
- Appointment Reminder & Notifications



## Ecquaria SOP™ IT Backbone

Service Level Covenant = X days



## Delighting Healthcare Providers

- Operational Streamlining
- "Best Practice-Encapsulated" Clinical Care Plans and Pre-emptive Alerts
- Quick Capture & Access to Patient Information



# Areas of Collaboration

- 👉 Tap on Ecquaria's core domain and proven expertise
  - Design, Architecting, Development & Implementation of complex, large-scale process-oriented applications for government  
e.g. Public Service Infrastructure (PSi) & Online Business Licensing Service (OBLS)
  - Award-winning Primary Healthcare Solutions & Best Practices
- 👉 Potential to export and co-market healthcare solutions for overseas markets