

NEU PC Plus Programme - Broadband Only Scheme

The Broadband Only scheme, by the Infocomm Development Authority of Singapore (IDA) offers subsidised broadband access to students and people with disabilities from low income families. Successful applicant only needs to pay \$1.50/month for 3 years of broadband subscription.

Only Singapore Citizens who are recipients of assistance under AFAS shall be eligible for the Broadband Only Scheme.

List of IDA-approved Financial Assistance Schemes (AFAS)

- MOE Financial Assistance Scheme (MOE-FAS)
- CDC & CCC ITE / Polytechnic Bursary
- School of the Arts (SOTA) Bursary
- Independent School Bursary (ISB)
- Singapore Sports School Financial Assistance Scheme (SSS-FAS)
- Special Education School Financial Assistance Scheme (SPED-FAS)

Where to Submit

- Please submit completed form to your school's General Office or to IDA's appointed lead agencies.
- ITE students should submit application forms directly to the Campus Administration Office.
- Special Education (SPED) school students and people with disabilities can submit application forms to the Society for Physically Disabled (SPD).
- Applicants who do not fall within any of the listed lead agencies, can submit to the Eurasian Association.

What to Submit

Please ensure that you have completed and prepared the following forms/documents for submission.

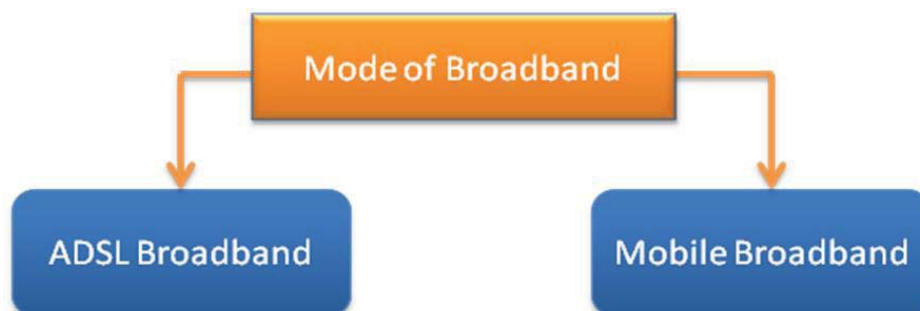
Compulsory forms / documents

- Application form
- Photocopy of Student Pass/Matriculation Card belonging to the applicant (if applicable)
- Photocopy of Birth Certificates/NRICs of applicant and **all** household members (both sides)
- Relevant medical documents/doctor's verification of the applicant's disabled condition (if applicable)
- Deed of Undertaking and Indemnity for NEU PC Plus Programme Broadband Service
- M1 or Singtel Application form

Supporting documents (compulsory if you are not receiving assistance under MOE-FAS, CDC & CCC ITE/ Polytechnic Bursary)

- Latest Income Tax Assessment form **or** pay slips **or** CPF Contribution History for all working adults (including self-employed) in the household. Working adults who do not have fixed monthly salary must produce the pay slips of the last 3 months or CPF contribution history; and
- Latest CPF Contribution History of all non-working adults in the household

Broadband Selection Guide



Must have SingTel DEL line as ADSL (Asymmetric Digital Subscriber Line) Broadband makes use of telephone line to give you dedicated broadband connectivity for a lag-free connection.

Mobile Broadband gives you Internet access in Singapore where 3G coverage is available.

IDA's Appointed Lead Agencies

Association of Muslim Professionals

AMP@Pasir Ris #05-11
1 Pasir Ris Drive 4
Singapore 519457
Tel: 6416 3966
Fax: 6583 2806
www.amp.org.sg

Chinese Development Assistance Council

CDAC Building
65 Tanjong Katong Road
Singapore 436957
Tel: 6603 5588
Fax: 6842 4110
www.cdac.org.sg

Society for the Physically Disabled

2 Peng Nguan Street
SPD Ability Centre
Singapore 168955
Tel: 6579 0710
Fax: 6236 6396
www.iacentre.org.sg

The Eurasian Association

139 Ceylon Road
Eurasian Community House
Singapore 429744
Tel: 6447 1578
Fax: 6447 3189
www.eurasians.org.sg

Central Sikh Gurdwara Board

9 Jalan Bukit Merah
Singapore 169543
Tel: 6327 2004/05/07
Fax: 6327 2009
www.sikhs.org.sg

Institute Of Technical Education

10 Dover Drive
Singapore 138683
Tel: 1800 225 5483
Fax : 6872 4379
www.ite.edu.sg

Singapore Indian Development Association

1 Beatty Road
Singapore 209943
Tel: 1800 295 4554 / 6393 7264
Fax: 6294 7293
www.sinda.org.sg

Yayasan MENDAKI

Wisma Mendaki
No, 1 Lorong 6 Toa Payoh
Singapore 319376
Tel: 6478 3100
Fax: 6354 2807
www.mendaki.org.sg

Eligibility Criteria

- Only Singapore Citizens who are recipients of assistance under AFAS shall be eligible for the Broadband Only Scheme.
- The Applicant's household must have a PC, but not subscribed to any broadband service at home.
- Each eligible household can only apply for one (1) broadband service regardless of the total number of school-going children and/or household members who have permanent disability.

Approval and Notification

- The decision made on each case is final. For the avoidance of doubt, IDA or the lead agencies need not provide any reason for the rejection of any application.
- Any change in the Applicant's home address and/or contact numbers before the broadband service activation should be reported to the Lead Agency handling the application.
- The lead agencies will inform applicants of the outcome by post.
- The broadband service provider will inform Applicant of the outcome of the application and arrange the date of delivery or collection of broadband device with the Applicant.
- IDA and the Lead Agency shall not be held responsible for any cost, damages or expenses incurred by the Applicant due to non-delivery or late or incomplete delivery of Broadband device.

Co-payment

- The Applicant and/or the Applicant's parent/guardian shall make co-payment for the broadband subscription to the broadband provider.
- Subscription fee for unlimited broadband access is **\$1.50/month for 36 months**, including broadband device and internet filtering service.

Other information

- IDA's appointed lead agencies reserve the right to ask for additional documents to support your application.
- IDA reserves the right to amend the above terms & conditions as and when it deems necessary.
- The use of the broadband service is subject to such terms and conditions as may be imposed by SingTel Pte Ltd and M1 Pte Ltd and accepted by IDA.

Broadband Only Application Form

For official use only:
 PCR: _____
 LA receipt date: _____



Applicant's Particulars

NRIC / Birth Cert No.: _____
 Name: _____
 Citizenship: Singaporean
 Gender: Male Female
 Date of birth: _____
 (dd/mm/yyyy)
 School: _____
 Class: _____
 Home Phone: _____
 Mobile phone: _____
 Email: _____
 Address: _____

Type of housing: 1-2Rm 3Rm 4Rm 5Rm
 Rented Owned
 Others: _____

Broadband Options

Please select the broadband mode you are applying for:

ADSL - Singtel Mobile - M1

Internet Filtering Service allows parents to protect the child against access to undesirable websites, images and content while surfing the internet.

Do you wish to apply for Internet Filtering Service?

Yes No

Disability Particulars (if applicable)

Permanent Disability: Yes No

If yes, describe disability: _____

Gross monthly income: _____

Occupation: _____

Household Members Information

| Name | NRIC | Relationship | Contact No. | Gross Monthly Income |
|------|------|--------------|-------------|----------------------|
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Household Financial Information

Is your household receiving financial assistance or maintenance allowance from any organisation / person?

Yes, please provide details below No

| Name of organisation / person | Address | Contact No. | Amount received per month |
|-------------------------------|---------|-------------|---------------------------|
| | | | |
| | | | |
| | | | |

Declaration by Applicant and Parent / Guardian

- We hereby declare that the information supplied is true and correct and that we have not willfully suppressed any material fact. If we have suppressed any material facts or provided any false or inaccurate information, our application will be rejected and/or the PC-Bundle withdrawn from us.
- We agree to comply with all the terms and conditions of the NEU PC Plus Programme.
- We understand that our application may be rejected by IDA and/or the lead agencies without assigning any reason for doing so.
- We acknowledge that, for the purpose of facilitating our application by IDA, any and all government agencies or statutory boards that have any of our household's record may share the information with IDA, if it is relevant to IDA's work with us and/or our household.
- We also acknowledge that the information which we and/or the members of our household provide may be shared with any government agency, statutory board or person authorised by IDA, for the purposes of rendering us or assessing our eligibility for financial or other assistance; for research in which our household members, as specific individuals, shall not be identified; or for any other purposes prescribed or permitted under Singapore Law. We also hereby confirm that our household members are aware of and have agreed to these terms.

Name and signature of Parent / Guardian# : _____
#Delete where appropriate

Name and signature of Applicant : _____

Application submission date : _____

FOR SCHOOL USE ONLY

Certification for Student Receiving Assistance

I certify that the student is a Singapore Citizen receiving assistance under the following IDA-approved financial assistance schemes (AFAS):

Please tick accordingly:

- | | |
|---|---|
| <input type="radio"/> MOE Financial Assistance Scheme (MOE-FAS) | <input type="radio"/> School of the Art (SOTA) Bursary |
| <input type="radio"/> CDC & CCC ITE Bursary | <input type="radio"/> Singapore Sports School Financial Assistance Scheme (SSS-FAS) |
| <input type="radio"/> CDC & CCC Polytechnic Bursary | <input type="radio"/> Special Education School Financial Assistance Scheme (SPED-FAS) |
| <input type="radio"/> Independent School Bursary (ISB) | |

Name and Signature of Officer-in-charge/HOD/Principal#
School stamp

#Delete where appropriate

Date

Deed of Undertaking and Indemnity for NEU PC Plus Programme Broadband Service

THIS DEED IS GIVEN BY:

The person whose name, NRIC, address and signature appear in the table below labelled 'APPLICANT' ("the Applicant"),

TO:

THE INFO-COMMUNICATIONS DEVELOPMENT AUTHORITY OF SINGAPORE, a statutory body constituted under the Info-communications Development Authority of Singapore Act (Chapter 137A of the Statutes of the Republic of Singapore) ("IDA").

THE APPLICANT HEREBY IRREVOCABLY AND UNCONDITIONALLY UNDERTAKES AND AGREES AS FOLLOWS:

1 Definitions

In this Deed, the following capitalised words and expressions carry the following meanings:

"**Broadband Service**" means the broadband service provided to the Applicant under the NEU PC Plus Programme.

"**Deed**" means this Deed of Undertaking and Indemnity.

"**Third Party User**" means any individual or organisation, other than the Applicant and IDA, that uses the Broadband Service.

2 Applicant's Responsibilities and Obligations

- a. The Applicant is solely responsible for any use of the Broadband Service, regardless of whether the Broadband Service is used by the Applicant or by any Third Party User. The Applicant will be responsible for the use of the Broadband Service by a Third Party User whether or not the Applicant has given permission to the Third Party User to use the Broadband Service.
- b. The Applicant shall ensure that all use of the Broadband Service, whether by the Applicant or any Third Party User, complies with applicable laws of Singapore and/or any other relevant jurisdiction.
- c. The Applicant shall indemnify and keep IDA indemnified against, and hold IDA harmless from, any and all loss, damage, claim or expense (including legal expenses) arising from or relating to any of the following:
 - i. Any use by the Applicant or a Third Party User of the Broadband Service for any purpose.
 - ii. Any failure by the Applicant to perform or observe any term or condition of any of the following documents:
 - (a) This Deed
 - (b) Any document between the Applicant and IDA or the Broadband Service provider that relates to the provision or use of the Broadband Service.
 - iii. Any interruption, downtime, fault, or loss of use of the Broadband Service.
 - iv. Any termination of the Broadband Service.

3 IDA Disclaimers and Exclusions of Liability

- a. IDA will not be liable to the Applicant or any Third Party User, under any circumstances for any type of loss or damage whatsoever, including loss of profit, savings, business, contracts or revenues, and all other forms of actual, direct, special, incidental or consequential loss or damage, relating to or arising out of any of items listed in paragraphs 2.c.i to 2.c.iv above, even if IDA knew, or should have known, of the possibility of such loss or damage.
- b. The Broadband Service and any related technology, software, hardware components and data are provided "as is" and "with all faults" and there are no warranties, express or implied, by operation of law or otherwise, made by IDA with respect thereto. To the maximum extent permitted by law, IDA expressly disclaims all implied warranties, terms or conditions of satisfactory quality, merchantability, fitness for a particular purpose, title or non-infringement, and any implied warranties arising out of course of performance, course of dealing or usage of trade, relating to the Broadband Service.

4 Termination for Improper Use of Broadband Service or Breach of Applicant's Obligations

IDA may, at its absolute discretion and without providing any reason, terminate the Broadband Service at any time without informing the Applicant beforehand, if any of the following occur:

- a. IDA has any reason to suspect or believe that the Broadband Service has been used by the Applicant or any Third Party User in any illegal, unethical, immoral, improper or suspect manner.
- b. The Applicant fails to perform or observe any term or condition in any of the documents listed in paragraph 2.c.ii above.

5 Premature Termination of Broadband Service

In the event the Broadband Service is terminated for any reason whatsoever within 36 calendar months of its commencement, IDA reserves the right to require the Applicant to bear any and all charges in respect of the Broadband Service for the period between the date of termination and the expiry of 36 calendar months from the commencement of the Broadband Service.

6 Governing Law

This Deed is governed by and is to be construed in accordance with the laws of the Republic of Singapore.

Deed of Undertaking and Indemnity for NEU PC Plus Programme Broadband Service

SIGNED, SEALED and delivered as a Deed

APPLICANT

| |
|------------|
| Name: |
| NRIC: |
| Address: |
| Signature: |
| Date: |

Consent of Parent/Legal Guardian*

I, the undersigned, parent/legal guardian** of the above minor Applicant, have reviewed the terms of this Deed and hereby consent to the above Applicant's execution of this Deed and agree for the Applicant to be bound by the terms of this Deed.

Name: _____

Relationship to applicant:

**Required if the Applicant is below eighteen (18) years of age*

***Delete the inapplicable*

IN THE PRESENCE OF:

WITNESS (must be 18 years old and above)

| | |
|----------|------------|
| Name: | Signature: |
| NRIC: | |
| Address: | Date: |

M1-IDA Mobile Broadband Service Application Form

(To be completed and signed by Parent/Guardian if applicant is below 18 years of age)



Reg. No. 199206031W

PCR Number: _____ Applicant's Full Name & NRIC: _____
(below 18 Yrs Old)

Applicant (18 Years Old & Above) / Parent / Guardian Details

Name in NRIC / Passport / FIN of **Applicant (18 Yrs Old & above)** OR **Parent / Guardian** (*Mr/Miss/Mrs/Mdm/Ms) Gender : Female Male
Marital Status Single Married

NRIC / FIN of **Applicant / Parent / Guardian** Passport Number Date of Birth (DD/MM/YY) Nationality

Local Billing Address

Residential Address

Contact No (Home): _____ Contact No. (Office): _____
(Mobile): _____ Email: _____

Mobile Broadband Plan and Internet Filtering Service

Broadband 1Mbps
(Applicant pays \$0.00 under PC-Bundle Scheme)
(Applicant pays \$1.50/month under BB-Only Scheme)

Broadband 2Mbps
(Applicant pays \$6.52/month under PC-Bundle Scheme)
(Applicant pays \$8.02/month under BB-Only Scheme)

Internet Filtering Service
 Bar All GSM/SMS/MMS/IDD/Premium No

Service Commitment Contract

- Customer must subscribe to M1's Mobile Broadband 1Mbps / 2Mbps for a contractual period of 36 months ("Commitment Period")
In the event that customer prematurely terminates M1 Mobile Broadband services before expiry of the Commitment Period, the customer shall pay to M1 the applicable early termination charge:

| Tenure | Early Termination Charge |
|---|--------------------------|
| For tenure of 0 to less than 12 months | \$107.00 |
| For tenure of 12 to less than 24 months | \$64.20 |
| For tenure of 24 to less than 36 months | \$32.10 |

- Customer who defaults on payment of his bill and is terminated by M1 during the Commitment Period shall also pay to M1 the amount as stated in Clause 1 herein.
- If the customer's SIM card is lost or stolen before the expiry of the Commitment Period, customer must either: -
a) buy a new SIM card and continue with the subscription for the full Commitment Period; or
b) terminate prematurely and pay M1 the amount as stated in Clause 1 herein.
- Customer is not allowed to temporarily disconnect M1's services before the expiry of the Commitment Period.
- Customer is not allowed to transfer this M1 line.
- If the customer changes service plan from Mobile Broadband 1Mbps to Mobile Broadband 2Mbps, the difference in monthly subscription payable will be borne by the Customer, and not funded by the Infocomm Development Authority of Singapore (IDA).
- Customer is not allowed to change bill plan to a service plan other than Mobile Broadband 1Mbps / 2Mbps during the Commitment Period.
- Internet Filtering service is for a fixed subscription of 36 months. Premature termination of Internet Filtering service without terminating the mobile broadband line is not allowed. In the event that customer prematurely terminates the Internet Filtering service, customer shall pay M1 on a pro-rated basis for the remaining months of the 36-months Commitment Period based on the rate of \$1.28 per month.
- M1's General and Specific Terms and Conditions for the provision of services at www.m1.com.sg shall also apply to this contract. In cases of inconsistencies, Clauses 1 through 8 herein shall prevail.

**SIGN
HERE**

Signature of **Applicant / Parent / Guardian**

Date of Purchase

For Official Use

Mobile Phone No./ LDN _____ Mobile Phone Model: _____ Remarks: _____

SIM Card No. (For GSM network) (please paste sticker here) _____

Equipment No. (IMEI) (please paste sticker here) _____ Attended by: _____

Signature/Name of Staff /Date



PCR Number :

SingNet BroadBand Access Service Application Cum Agreement Form

SingNet Pte Ltd
Company reg. no.: 199802130W

YOUR PARTICULARS

Name of Applicant: Mr/Miss/Mdm/Dr* (as in NRIC/FIN/Passport) Gender: Male / Female*
NRIC/FIN/Passport* No.: Date of Birth (dd/mm/yy): Age:
Residential Address: S()
Telephone:(H) (O) (HP/PG)
Email address

Please fill in particulars of parent/guardian or authorised officer for applicant below 18 years old.

Mr/Miss/Mdm/Dr* NRIC/FIN/Passport No.:
Telephone:(H) (O) (HP/PG)

Tel (ADSL) Activation

Tel (ADSL) No. for SingNet BroadBand activation:
Name and NRIC/FIN No. of Subscriber of the Tel (ADSL) No.
No. of Parallel Tel. Ext²: 1 main + () extensions.

SingNet BroadBand Package :

- Option 1 : SingNet BroadBand 1Mbps Unlimited Plan + PC Bundle (36 months contractual period)
Option 2 : SingNet BroadBand 1Mbps Unlimited Plan only @ \$1.50 per month (36 months contractual period)

SingNet BroadBand Terms & Conditions

- 1. The subscription service provided by SingNet is structured as a package under NEU PC PLUS. This broadband package is only available under this program.
2. This is a 1Mbps Unlimited Plan and has a 36 months contractual term commencing from the date of the service activation.
3. The service is bundled with a free ADSL Ethernet modem which is non-refundable, returnable or exchangeable.
4. Your residence must be pre-equipped with a SingTel fixed telephone line.
5. If the fixed telephone line is not registered in your name (eg the telephone line is registered under your parent's name), you must warrant that you have obtained proper authorization from the registered customer of the telephone line to enable it for SingNet BroadBand.
6. For Security Suite service, an email will be sent to subscriber's SingNet email account to instruct subscriber to download the SingNet Security Suite, powered by McAfee.
7. Each SingNet BroadBand account is valid for a single user, who applies with a residential line, to login to a single connection session, and not for multiple concurrent logins.
8. Applicants currently using a VPN (virtual private network) may need to purchase a WinPoET or MacPoET dialer from SingNet authorized installers or modem vendors.
9. If the applicant changes addresses from the original installation site, a re-activation charge will have to be borne by the applicant.
10. This service is subject to the premature termination charges. Applicant has to pay the premature termination charges for any premature termination at the rate of 80% of the monthly recurring charges for the period between the date of termination and the expiry of the contract term.
11. Prices are inclusive of prevailing GST.
12. SingNet's Broadband Terms and Conditions of Service shall apply to the service(s)/product(s) subscribed. For details, please refer to SingNet BroadBand website.

UNDERTAKING

*I/We confirm that all information given by *me/us in connection with this application is true and correct.
*I/We agree to subscribe for SingNet's BroadBand Access Service on the following terms and conditions, which terms and conditions shall apply on SingNet's acceptance of this application including any amendments SingNet or SingTel (as applicable) may make from time to time to those terms and conditions.

Signature of *Applicant/Authorised Person
Date

Note :
1 This refers to the fixed line installed in your home for telephone calls via SingTel.
2 This refers to the number of phone lines connected to your main telephone number at home currently.